

Minnesota County Measures Outline (DRAFT)

The following is a snapshot of what Minnesota counties are currently measuring. Counties surveyed include Blue Earth, Beltrami, Dakota, Ramsey, and Olmsted. Several measures identified by counties coincided with operational goals specific to the organization, and many also represented output or volume indicators; therefore, the following outline represents measures specific to outcomes that could be meaningful across all Minnesota county governments and constituencies. An asterisk has been placed next to outcomes that seem most relevant.

General Government

- Price of government (property taxes as a percent of personal income)
- Perception of “good value” for taxes paid (citizen survey)
- Credit rating on debt obligations
- County debt per capita
- Long-term investment performance
- % annual public employee turnover
- Unqualified audit opinion

Environment

Wells

- *Nitrate and Coliform levels in private wells
- % of new wells inspected during installation
- % of abandoned wells inspected (to ensure that proper sealing)

Septic Systems

- *Septic system percentage of compliance overall
- % of all new or upgraded septic systems inspected for compliance during construction
- % of ISTS systems in compliance on identified water bodies

Feedlots

- % of existing feedlots inspected each year
- % of new feedlots inspected prior to permitting

Solid waste

- *Recycling rate
- % of solid waste facilities receiving a bi-monthly compliance inspection
- Household hazardous waste received/collected
- % of youth residents reached with solid waste and recycling educational activities

Planning and Zoning

- % of multi-issue construction permits, conditional-use permits and land use variances evaluated through a process to verify land use issues for that property have all been addressed
- % of multi-issue properties receiving site visits for variance and conditional use permit applications

Library

- *Circulation per capita
- *Return on taxpayer investment per \$1 invested
- Number of registered users per capita
- Visits per capita
- Computer usage hours used per capita
- % increase in new registered library users
- % of youth who complete the Summer Reading Program

Property

- *Percentage of reports/notices that meet statutory timelines
- * Level of assessment (fair and equitable assessment)
- Percentage of reports/notices that are correct at delivery
- Avg. days to process real estate documents (documents are recorded, indexed and returned to the customer, 10-day State requirement); or % completed in 10 days.
- Percentage of tax statements that have accurate tax amounts based on the number of statements reissued due to error

Elections

- *Accuracy of post-election audit (i.e. percentage of ballots counted accurately)
- Participation rate of voting-age residents
- Percentage of absentee ballots rejected
- Percent of precincts adequately staffed with trained Election Judges.

Veteran's Services

- Percent of veterans surveyed who said their questions were answered when seeking benefit information
- Percent of veterans surveyed who said they received the help they needed

Public Safety

Detective

- % of reviewed cases that becomes resolved
- % of warrants cleared that were issued in the same calendar year
- % of all outstanding warrants cleared
- % of fugitives arrested

Jail

- *# of occurrences of disorder (i.e. riots, disturbances, injury to inmates)
- # of occurrences of injury to staff
- # of occurrences of escape
- # of occurrences of contraband
- Operational cost per day/per inmate
- Inmate average length of stay

Patrol

- *Avg. response time to 911 calls
- *Part 1 Crimes (Occurrences/1,000 residents)
- *Part 2 Crimes (Occurrences/1,000 residents)
- Total all crimes (Occurrences/1,000 residents)
- Total number of calls for service/1,000 residents
- Community perception of safety from crime (citizen survey)

Emergency Management (The County is prepared for emergencies and responds effectively)
of exercises annually that the county and municipalities participated in
of trainings conducted for responders

Public Works**Maintenance**

- *Hours to plow complete system
- % of paved roads plowed and free of ice in 36 hours
- % of paved roads plowed and free of ice in 48 hours
- % of traffic control and information signs compliant with MMUTC standards
- Smooth driving surfaces (gravel blading average/mth)
- % of roads seal coated or overlaid in a year (preventive pavement maintenance)
- Miles per road grader
- Residents' perception of road conditions (citizen survey)

Construction

- *% of roads meeting CSAH standard
- *% of bridges meeting Federal standards
- *Condition of county roads using the PCI (Pavement Condition Index) scoring system
- *Crash rate on county roads
- % of 10-ton per-axle standard pavements
- Injury accidents per million vehicle miles traveled
- % of system paved
- Bituminous overlay cost per mile
- Complete miles of bituminous overlays sustainable level 10-year average
- Average pavement rating

Parks

- % of camp nights available used by citizens
- % of canoe rental available used by citizens
- Park acres per capita
- # of visits/annual
- Customer satisfaction with park facilities (citizen survey)

Probation/Corrections

*% of offenders (adult and juvenile) with new offense during 3 years since discharge or intervention

*% of sex offenders with a new conviction after program supervision

% of offenders felony-free after one year release

Reduce recidivism of offenders each year as indicated

% of probation officers accurately scoring the adult and youth assessment

% of youth with no new offenses while active with community-based alternatives to detention

% of drug court offenders with new conviction after graduation

County Attorney

Prosecution

*Average # of business days a charging decision is pending for adult cases referred in a given year

*Average # of business days a charging decision is pending for juvenile cases referred in a given year

% of adult cases where a disposition occurs within 45 business days of the date of first appearance

Victim Services

% of cases with victims in which an advocate has offered support and information

Truancy

% of students who improved their school attendance with no additional intervention after participating in a first-step informational meeting on truancy

% of students who improved their attendance without court intervention after participating in a second-step SART hearing

Building Maintenance

Building energy usage per square foot

Public Health (are these being discussed in the Social Services workgroup?)

Low birth weights

Teen pregnancy

Obesity

Child and teen checkup participation